

Getting Up To Speed With Your New Facility

A guide to help new DONs prepare for quality systems, admissions, and infections

DON Transition Tips

Know which data reports you need, at what frequency, and what to do with them
Know your team and who is responsible for what - No process should be without an
owner
Meet with your Infection Preventionist and understand their workflow
Understand or create a system for admission reviews
Have a system for daily spot checks on documentation
Know what standing orders you have available and which you need to create. Ensure
they are being used every time
Create an educational calendar for routine in-services
Identify hospital contacts and where to go for discharge instructions. Obtain hospital
EHR access where possible (see below)
Create a positive feedback system for when your staff does something correctly!

EHR Access Tips

- Make contacts with hospital case managers listed on DC instructions. They can get you
 in touch with hospital medical records
- Ask for read only access for EPIC it's typically EpicCareLink
- Complete necessary paperwork for all users
- Have a system for EHR lookup